

Diana Ndlovu

Cape Town South Africa

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Summary

Service-oriented Personal Care Assistant with 5+ years of experience. Foster positive relationships with diverse clients, caregivers, and family members. Calm, professional, and focused on finding viable solutions for each patient. Naturally curious and committed to gaining new medical knowledge.

Education

Red Cross Society

| Certificate In Home Based Care

Alison

| Diploma In Caregiving

Alison

| Diploma In Nursing And Patient Care

Alison

| Certificate In Caregiving Skills And Dementia Care

Experience

Eden Old Age Home

Feb 2019 - Current | Caregiver

Administering or prompting 87% of medication doses on schedule with no critical oversights.

Observing, monitoring and recording clients' physical and emotional well-being, promptly reporting any changes to senior staff and averting seven likely-fatal episodes.

Fostering independence when supporting a series of disabled clients, resulting in them requiring 2-6 hours a week less domiciliary care.

Helping 11 clients a day access the community by supporting them in the acquisition of basic internet skills.

Shanadi Retirement Village

June 2014 - Jan 2019 | Caregiver

Worked with up to 25 residents with daily living activities, including bathing and bathroom needs.

Assisted with medications, dressing changes and transferring patients from chair to bed.

Hosted weekly sing-a-longs for residents and developed 12 activities per month to keep patients mentally alert.

Assisted with meals, taking into account different allergies, intolerances, dietary requirements and preferences improving 35% of clients' health.

Found practical, creative ways to involve willing family members, meaning that 2 in 5 clients continued to spend more regular quality time with family members long term.

Skills

Health Care Regulations
Documenting Daily Activities
Mobility devices
CPR and First Aid
Active listening
Professional integrity
Physical Stamina
Effective communication
Strong work ethic
Reliability

References

Upon request

Others

IELTS Certificate
TB Test
Valid Driver's Licence
Police Clearance